From: cinematique
To: Microsoft ATR
Date: 1/24/02 5:15am
Subject: Microsoft Settlement

Hi. I go to school at Kent State University and I have a troubling situation to share with you.

I registered for a class which was described as a course to learn about modern computers. Nowhere in the course description were the words Apple or Microsoft ever mentioned. I assumed it would be a general course about surfing the web, learning to use a word processor, a history over computers, et cetera. In reality, the class extensively teaches how to use Microsoft Excel, Word, and Windows 98.

When I asked the teacher if I could use a Macintosh and Office X for Mac OS X, he said there shouldn't be any problems. This is hardly the case.

As a class, we were told that we could purchase Office XP from the campus book store for the modest sum of \$20. I assumed that this meant I could also purchase the Macintosh version of the same software for the same amount. In reality, I can't. In fact, if I want to buy Office X for Mac OS X, the academic price is \$200.

Furthermore, the class website is designed to work only with Windows computers running Internet Explorer 5.5. When I try to use my Macintosh to view the website, parts refuse to load. This leaves me completely unable to accomplish my classwork on my relatively new Apple G4 computer.

Draw your own conclusions.

-Adam Ross